



CORE|CREDIT|UNION
—STRONGER TOGETHER—

Annual General Meeting

**A guide to Core Credit
Union's Virtual AGM**

The Core Credit Union 2023 AGM will be held virtually. This event will be run through Zoom Webinar. Within the guide below, attendees will find all they need to know and what they need to do, to participate in this AGM.

If you have any queries with regard to the AGM please email agm@corecu.ie

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1 Login Details

Registration for the AGM can be completed from <https://corecu.ie/agm2023> before **5:00pm on Tuesday the 5th of December**.

Once registered, attendees name, email and phone will be crossed checked in accordance with the requirements permitted to access an AGM.

Registered attendees will not receive the meeting link straight away. The link will be sent via the Zoom platform in the days leading up to the meeting itself. The link attendees receive will be unique and should not be forwarded to any other party. It is important to keep this link in an easily accessible location in your inbox.

Email addresses must be unique and only one person can be registered to the email address.

If you have any difficulty with registration, please direct your queries to agm@corecu.ie

2 Joining the virtual AGM

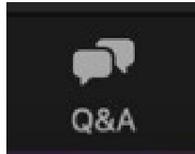
The AGM will begin at **7.00 p.m.** on Wednesday the 6th of December 2023. It is recommended that attendees log in to the meeting at 6.30 p.m. This AGM will be hosted via Zoom. Participants are not required to download the Zoom app to their device, but they may prefer to.

To join the AGM, go to the email in which you have received your unique link, click on the link and this will launch the meeting. As previously mentioned, this link is unique to you and will not allow you to log in to multiple devices.

Once you log on to the meeting, you will be held in the waiting room. At 7.00 p.m. you will be admitted to the meeting by the host.

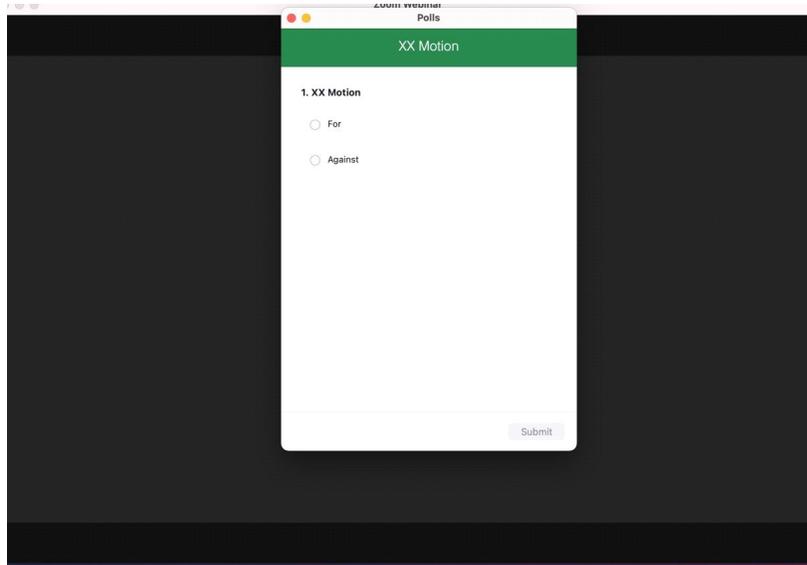
3 Asking questions at the Virtual AGM

Throughout the AGM the Q&A facility can be used to ask questions. These questions may be answered live or responded to through the Q&A function.

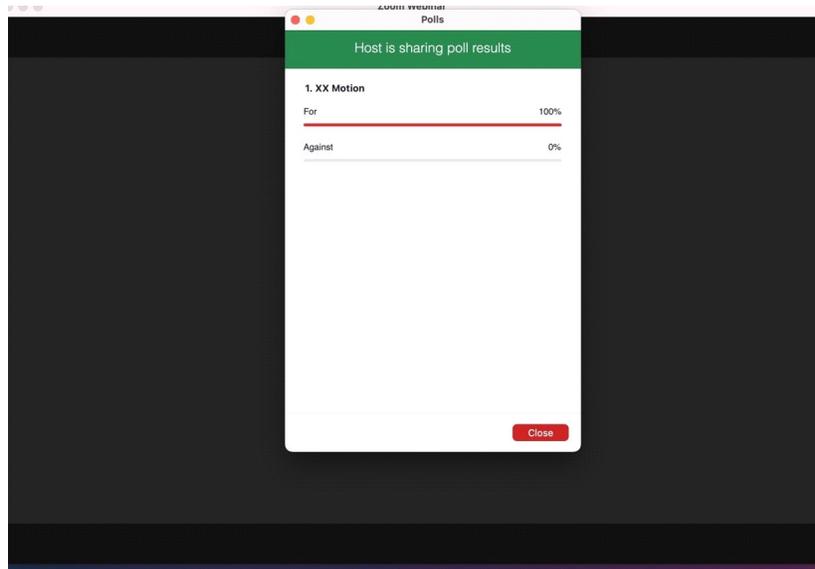


4 Voting at AGM

Voting on motions for the AGM will be carried out through the poll function on Zoom. A poll will pop up on screen as shown below, and participants will be given time to vote. Warnings will be given before each vote is ended.



The Chair will announce the result and the result will also be displayed on screen, as shown below.



5 FAQ's

- **What personal data will be used?**

In order to attend this AGM, participant's name, email address, phone number and account number are required. It is necessary for the Core Credit Union to share this data with Zoom to run this AGM successfully. We will not share this information with any other party.

- **Will this meeting be recorded?**

This AGM will be recorded for the purposes of the minutes. This recording will not be shared with anyone. It is important to note, that all attendees of the meeting will have their cameras off for the meeting unless they are requested and approved to be shown on screen.

- **Do I need to download the Zoom app to my device?**

No. You can download the Zoom app if you wish, but this is not a requirement. Zoom can operate through your internet browser. i.e. Google, Firefox, Safari etc. Just simply click on the link provided to you and carefully follow the onscreen instructions.

- **Can I log into the AGM several times, on multiple devices?**

No. The link you receive is unique to you and will only work on a one registered user basis. If the link was forwarded to another party, it will not work.

- **I don't have access to 3G/4G, or I have poor broadband. What should I do?**

You can join the webinar by audio, but functionality is limited. The numbers needed to dial into the webinar will be provided in the email issued to you in the days leading up to the meeting.

Core Credit Union Ltd is regulated by the Central Bank
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Every attempt has been made to ensure the accuracy
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